Who are we?

- DI supports defense, diplomacy and development initiatives worldwide
- Global government services provider in support of U.S. national security and foreign policy objectives
  - Aviation
  - Training and Intelligence Solutions
  - Contingency Operations
  - Global Logistics and Development Solutions
  - Security Services
- More than 29,000 employees and teammates in 37 countries
- In business over 60 years
- Approximately $4B in annual revenues
- Headquarters in Alliance (TX), Falls Church (VA) and Dubai (UAE)
- Privately held (Cerberus Capital)
- Joined DI in September 2011
- SOX Compliance team merged with Internal Audit
- Consolidated Internal Audit team in Fort Worth (Alliance)
Areas of Responsibility

- Business System Compliance – CAS/FAR Sustainment
- SOX-404 Compliance
- Government Contract Compliance Reviews
- Department / Business Process Reviews
- Enterprise Risk Management
- Special Projects (ad-hoc requests and investigations)
First Things First

- Understand company and industry terminology and acronyms

  - CLIN
  - CONUS
  - OCONUS
  - In-Theater
  - ConOps
  - EACs
  - LTDD
  - LD
  - BSR

  - DCAA
  - DCMA
  - CPSR
  - CACO
  - KO
  - PCO
  - BAFO
  - NTP
  - IODC
  - MWR
Best Practices & Lessons Learned

- Understand stakeholder expectations for Internal Audit
- Evaluate team, structure and capabilities
- Develop shared vision for the department, aligned with stakeholders’
- Establish internal / external communication protocols
- Develop standards and expectations
  - Use of Technology - Data analytics, Sharepoint, scheduling, etc.
  - People and Development - Coaching/mentoring, training, networking and teaming
  - Execution and Reporting – Repeatable processes, quality, project management, metrics
- Demonstrate commitment, quality, partnering attitude through delivery
- Build relationships and company knowledge
  - Stakeholder Relationship Mapping
  - Invest in building “Relational Capacity”
Best Practices & Lessons Learned

- Understand Other Assurance Providers and Expertise
  - Minimize coverage overlaps
  - Guest Auditor Opportunities

- Departmental improvements – team to make it possible, be deliberate

- Leverage networks, be active in share forums

- Marketing IA Services
  - Mission and Vision
  - Objective
  - Guiding Principals
  - Value of Compliance
  - Overview of the Process

- Proactively Drive Improvements
  - Identify trends, work with the business to correct – demonstrate value!

Stakeholder Quote: “I never thought I would ever say an audit was a positive experience, but it was thanks to you and your team….and it helped us.”
Best Practices & Lessons Learned

➢ Create transparency

Welcome to the Internal Audit Stakeholder Portal

➢ Make it fun!
Questions?